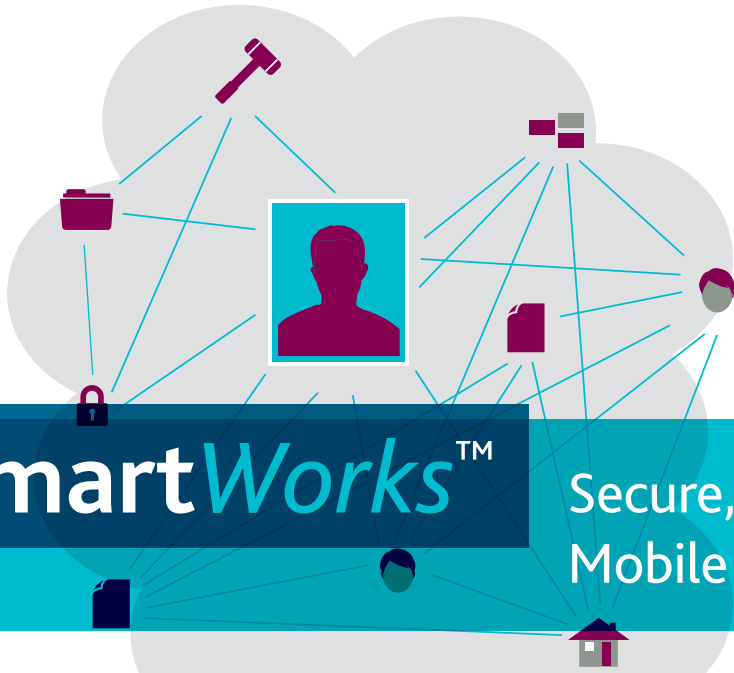


# CAPITA



**SmartWorks**<sup>TM</sup>

Secure, Enterprise  
Mobile Data for Policing



## Building on the past

# Innovating for the future

For many years UK Policing has been attempting to find solutions for providing officers access to data and reporting tools whilst out of the station. This has been the subject of significant government investment that not always delivered the result it was looking for. Throughout this time Capita have continued to innovate and develop solutions to work with available technologies to deliver significant savings to clients who have adopted the Enterprise Mobile model.

**SmartWorks™** is Capita's latest generation of Enterprise Mobility platform for UK Policing. **SmartWorks™** is a fully integrated solution with the most comprehensive range of connectors to operational police systems, deployable on any leading device – smartphone, tablet or laptop, delivering a common user experience reducing training costs, insulating clients from technology changes and providing an innovative 'app store' approach for certification and accreditation of third party or client developed apps.



Through a strategic partnership with O2, **SmartWorks™** is available, exclusively, as part of their Bluelight Managed Mobility solution that provides the device, connectivity, mobile device management, project management, 1<sup>st</sup> and 2<sup>nd</sup> line support and managed service deployed on O2's award winning network bringing together O2's knowledge, history and expertise in deploying mobility solutions with Capita's knowledge, history and expertise in the Justice sector providing a market leading proposition.





Capita provides a solution that matches the process of our frontline officers. With the growing and successful partnership with Capita, Nottinghamshire Police has a mobile data platform that realises substantial benefits for our front line officers and enables cashable savings.

IT Project Manager (Mobile Systems)  
Nottinghamshire Police

## Key solution benefits

### Core enabler for business transformation

- Mobilise the business process
- Connect beat officers direct to data sources, reduce intermediate layers of people, process

### Improved data accuracy and integrity

- Single point of entry and query against back office systems
- Reduced re-keying, fewer opportunities for error
- Information is immediate and timely

### Step change in productivity

- Removes paper processes, generates significant cost savings
- All reports originated in electronic form, reduced risk of transcription errors, lost reports etc.

### Reduced organisational risk and improved customer experience

- Greater police visibility
- Less time in the office on paperwork, more time for officers to be visible and effective on the beat

### Automated audit and reporting

- Digital activity record, can be mined for accurate MI reporting, performance management and statistics

## Key strategic benefits

### Demonstrable cost savings from improvements to operational efficiency

Reduce time to obtain information and produce reports. Significant impact on better data quality, less duplication, higher staff satisfaction.

### Device agnostic – available on iOS, Android, Windows

Sizes to every available form factor providing common user experience, reducing training needs & costs and providing insulation from device technology change.

### Business process alignment

Logical workflow and data item re-use minimises re-keying, removes data duplication, enhances data quality and reduces time.

### Security designed in

Designed for full compliance with CESG, IL3 and encryption requirements.

### Transformational

Provides a platform for continued transformation through the development and deployment of new apps.

### Corporate commitment

Designed, developed and supported by an organisation with detailed process and system knowledge.

### Commitment to continued investment in proactive digital development

Unique solution portfolio supporting critical policing processes.



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